Improving Connectivity in the Philippines: A Work in Progress



Our Vision

Our Mission

Our Purpose

We see a **Philippines** where **families**' dreams come true, **businesses** flourish, and the **nation** is admired.

To do our part, we create **wonderful experiences** for people to have **choices**, **overcome challenges**, and discover new ways to **enjoy life**.

In everything we do, we **treat people right** to create a **Globe of good.**



New Digital Initiatives and Offers









Globe launches new denominations



A partner of the nation in the "New Normal" by providing Connectivity and Care

 Internet connectivity needs served thru Globe Mobile, Broadband, and Free GoWiFi services. Care for our frontliners has also been a part of our response to the crisis by donating PPEs, face masks, face shields and access to COVID-19 test kits





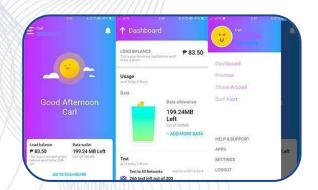
Globe helps LGUs cope with COVID-19



Pivot to the "New Normal"

The need for the Philippines to become a digital nation has never been more pronounced than during this pandemic. While the community quarantine has prompted many Filipinos to remain at home, people turned to digital technologies to cope with the challenges and continue managing their daily lives. This has accelerated the adoption and the move to digitalization at a speed that would not have been achieved under normal conditions

With the customers' safety, and the public in general, as its utmost priority, Globe has offered services that minimize their exposure to the deadly respiratory disease. These include digital channels such as GlobeOne, Globe At Home and GCash.







Globe At Home



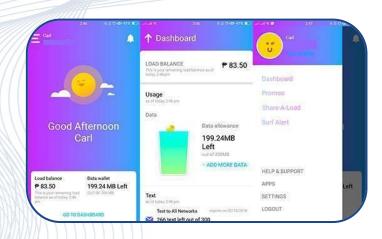
GlobeOne App

GCash

Pivot to the "New Normal"

GlobeOne App allows Globe Postpaid, Globe myBusiness, Prepaid, and TM customers to monitor their account, track their usage, request for service modification, pay their bill, as well as monitor and redeem their Globe Rewards. Prepaid customers can also purchase load and register to promos.

By using these channels and apps, customers can track data usage, pay bills, or registering to promos, perform basic troubleshooting using the app and request for an onsite visit without leaving their homes..







Advocates Online Education and Online Health Consultations

 Globe has ongoing consultations for possible collaboration with the Department of Education to boost Distance Learning





Globe is one with the Department of Health to encourage Filipinos to use
 Telemedicine for their medical consultation needs:





Energizes Online Businesses and Cashless Transactions

Encourages Fintech use and promotes a cashless society thru GCash to support physical distancing using online apps in conducting business in the new normal



Government **Employees**



Citizens





Merchants



Retailers





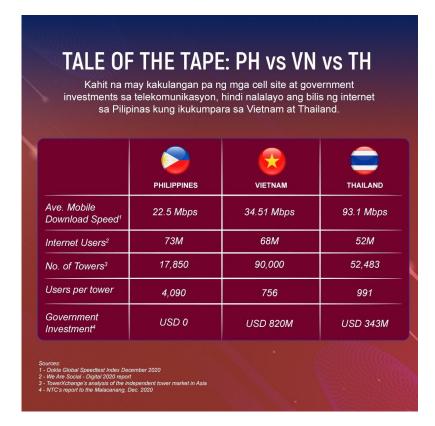
There is a need to continue to build new network infrastructure to support the digital transformation of the Philippines



- 1. Digitalization requires reliable connectivity
- Cell sites provide enhanced signal penetration into your homes and improved Voice, Data, and SMS services
- 3. More cell sites results to faster internet speeds and better digital experience.



Despite network improvements, The Philippines still has a long way to go to match benchmark countries Thailand and Vietnam.



Source: Yugatech



2020 Network Builds Summary

PERMITTING EASED UP WITH ARTA JMC AND BAYANIHAN 2

GLOBE EXCEEDED ITS SITE ROLLOUT AND UPGRADE TARGETS

1,857

Permits Issued from July - Nov. 2020

1,100 **1,300**

New cell sites built by end of 2020 18% higher vs FY 2019 10,135 **11,500**+

FY 2019

FY 2020

Sites upgraded to 4G/LTE 14% higher vs FY 2019

SERVICE IMPROVEMENTS

in call, text and data services

1,098 cities and municipalities

80

provinces

MORE AGGRESSIVE FIBERIZATION

+275%

FTTH Rollout FY 2020 vs FY 2019

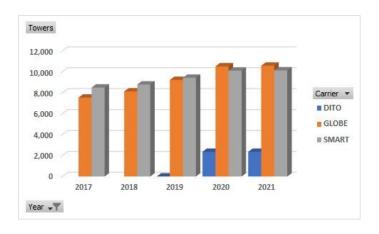
56 1,045

sites in Metro Manila, Rizal, Cavite, Laguna , Bulacan, Visayas, and Mindanao cities.



Total PH Industry Cell sites

Globe continues to lead the charge in building more cell sites across the country with 10,596 cell sites nationwide!



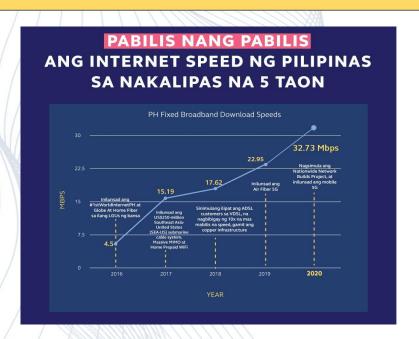
Towers Carrier						
Year 🗐	DITO	GLOBE	SMART	Cum. Total		
2017		7,546	8,505	16,051		
2018		8,135	8,798	16,933		
2019	3	9,235	9,441	18,679		
2020	2,360	10,535	10,121	23,016		
2021	2,360	10,596	10,150	23,106		

Source: NTC



Network Improvements

PHILIPPINES INTERNET SPEED CONTINUES TO IMPROVE*



32.73 Mbps

Ave. download speed for fixed broadband as of Jan. 2021*

16%

Improvement in average video experience 2H 2020 vs 2H 2019 Opensignal. Global average improvement at 5.8%.

25.77 Mbps

Ave. download speed for mobile as of Jan 2021*

2.5%

Improvement in voice app experience 2H 2020 vs 2H 2019 Opensignal. Global average improvement at -0.2%

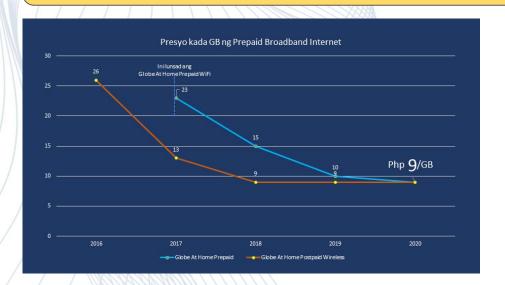
Sources:

* Ookla Global Speedtest Index



Internet Affordability Improvements

COST OF ACCESSING THE INTERNET HAS IMPROVED THROUGH THE YEARS, AND IS IN FACT CHEAPER COMPARED TO NEIGHBORING ASIAN COUNTRIES





Price per GB of Globe Prepaid Mobile Internet

Price per GB of Globe Prepaid
Broadband Internet



Ambition for 2021

WE WILL RAMP UP OUR INVESTMENTS TO PUT UP MORE THAN 2.5X FIBER TO HOMES AND OVER 2000 NEW CELL SITES

1 Million

FTTH lines, 2.5x of 2020 target

Aggressively **roll out 5G**to more cities and
municipalities

Over 2000

New cell sites, including IBS and towercos

Improve voice services with

VoLTE and VoWiFi for clearer

voice calls, faster call setup, and

near zero dropped calls

Php 70B

CAPEX by 2021 subject to Board approval



Towercos to address the need for more cellsites

Telco tower builder says completes 5th common tower, Globe to get first dibs

ABS-CBN News

MANILA - A company that builds telco towers that can be used by different telecommunications firms said it completed its first "build-to-suit site" in Cavite, which will initially be used by Globe



Ieti completes first shareable tower in PHL



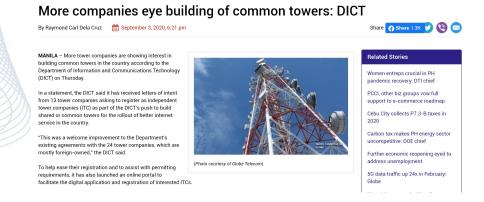












TELECOMMUNICATIONS

23 firms accredited for common tower program

By: Miguel R. Camus - Reporter / @miguelrcamusINO Philippine Daily Inquirer / 05:18 AM September 18, 2020



The FACTS about cell sites



No health risks from cell towers

"Studies to date prove no indication that environmental exposure to RF (Radio Frequency) fields such as from base stations, increases the risk of cancer or any other disease." - World Health Organization, October 2015





Like FM radio waves, and visible light, they are forms of non-ionizing radiation. This means they cannot cause cancer by directly damaging DNA.



Did you know...



The intensity of RF radiation from cell sites are less than 1/1000th of those from mobile phones and are generally much less than from local radio and TV stations.2



The Department of Health (as commissioned by the NTC) controls and grants permits to install cell towers and makes sure telcos abide by set standards through close







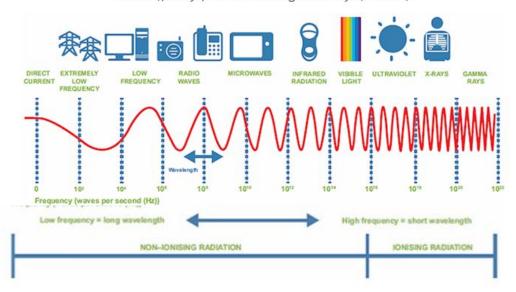




Many public venues, like theme parks, hospitals, schools, and offices globally have cell sites and distributed antenna systems situated in their immediate area.

The Electromagnetic Spectrum

shows that non-ionizing items such as televisions, radios, cellphones and cell towers are not dangerous compared to the ionzing infrared, ultraviolet rays (tanning stations), x-rays, and of course gamma rays (nuclear).







GCash nears unicorn status with fresh investment from Bow Wave

mynt financo for all

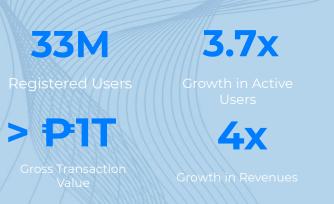
raised over USD 175 million in fresh capital from existing shareholders and Bow Wave in multiple tranches with the last tranche at a post money valuation of **close to USD 1 billion**















Comparison of three Philippine Cities

Data Experience	Good data experience	Moderate data experience	Uplift experience
Number of Sites	33	31	16
Additional sites to needed to make great data experience	13	27	22
Land area population	Small land area w/ small population	Medium-sized land area but with big population	Large land area but with medium-sized population

